## **BEFORE THE**

## PUBLIC SERVICE COMMISSION OF WISCONSIN

Revision of Chapter PSC 165 – Consumer Protection Rules

1-AC-184

## NOTICE REQUESTING COMMENTS

Comments Due: Address Comments To:

Tuesday, August 26, 2003 – Lynda L. Dorr, Secretary to the Commission

**12:00 Noon** Public Service Commission

P.O. Box 7854

Madison, WI 53707-7854

FAX Due: FAX (608) 266-3957

Monday, August 25, 2003 –

12:00 Noon

**THIS IS A REQUEST FOR COMMENTS** about the revised draft of the consumer protection portions of Wis. Admin. Code ch. 165 (Standards for Telecommunications Service). A public hearing for docket 1-AC-184 was held on July 30 and 31, 2002. The comment period ended on September 23, 2002.

Approximately 800 oral and written comments were received from telecommunications providers and interested parties. Each comment was discussed and considered, and the rule was redrafted based on those comments

At its open meeting of July 24, 2003, the Commission decided to request comments concerning the numerous proposed changes that were made during the redrafting process. Comments should be submitted <u>only</u> on the changes made as part of the redrafting process. Commentors should not duplicate and resubmit their comments from the last round. These have already been considered and will not be considered again.

Industry members who desire to file comments should submit an original and 20 copies as indicated in the box above. Members of the public need only file an original. These comments must be received by 12:00 noon on Tuesday, August 26, 2003. Comments by fax are due one day earlier. Fax filing cover sheets must state "Official Filing" and include the docket number (1-AC-184) and the number of pages (limit of 25 pages). File by one mode only.

The Commission does not discriminate on the basis of disability in the provision of programs, services, or employment. Any person with a disability who needs accommodations to

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participate in this proceeding or who needs to obtain this document in a different format should contact the docket coordinator listed below.

You can view the rule and attachments by going to the PSC website at <a href="https://www.psc.state.wi.us/telecom/ind\_tele.htm">www.psc.state.wi.us/telecom/ind\_tele.htm</a>.

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Questions regarding this matter may be directed to docket coor (608) 267-9814.	dinator Jane Zemlicka at
Dated at Madison, Wisconsin,	
By the Commission:	
Lynda L. Dorr Secretary to the Commission	